



With over 20 years of combined experience in law enforcement, ministry, and executive leadership, Ryan Dunlap is a globally recognized conflict management coach and educator. Specializing in helping leaders speak and lead effectively under pressure, Ryan has helped executives across the US, South America, and Europe to confidently navigate high-stakes situations with clarity and composure, trusted by organizations such as Chic-fil-A, Lodge Cast Iron, Pavelka, and Yale's Berkley Seminary.

Ryan is the founder of Conflictish, a conflict strategy firm dedicated to helping leaders improve how they lead themselves and others through conflict. As a Certified Leadership Coach, a former Detective, SWAT Hostage Negotiator, and Crisis Intervention Officer, Ryan leverages this unique experience to equip leaders with the skills to manage high-pressure situations, master communication in difficult environments, and make critical decisions under stress.

Following a decorated law enforcement career, Ryan went on to serve as the Executive Director of Operations for a multi-site faith-based organization, overseeing an operations budget of \$20M, leadership development programs, and organizational strategy during times of growth and transition.

After six years, Ryan became the Executive Director of a nonprofit anti-human trafficking organization where he advised on national initiatives for anti-trafficking legislation and led statewide operations and strategic expansion for anti-trafficking programs. He has since served as the Executive Pastor of Leadership and Development at City Light Church in Chattanooga, TN, and the Executive Pastor of Strategic Development at Change Church in Duluth, GA.

Ryan has served in several collateral capacities, including as an expert advisor to state governments, including an appointment to the Georgia Sexual Assault Response Team State Expert Committee and the Tennessee Human Trafficking Advisory Council. Additionally, he held appointments to the Board of Directors for WTCI-PBS Chattanooga and The Chattanooga Chamber of Commerce. Ryan serves as a co-faculty member at the University at Buffalo in the Leadership Coaching Certification program. He has also been tapped to teach and develop curriculum for leadership development and conflict strategy at colleges and universities such as Oglethorpe University, Wheaton College, and Yale University.



Education

- M.S., Communication and Leadership, Purdue University
- Graduate Certificate, Strategic Communication Management, Purdue University
- B.A., Criminal Justice, Saint Leo University



3,600+ Hours of Specialized Training:

- FBI Interviews & Interrogations
- FBI SWAT Operations School
- Hostage Negotiations
- Advanced Investigative Techniques Sexual Assault
- Critical Incident Stress Management
- Alternative Dispute Resolution
- ICISF Individual and Group Crisis Intervention
- NAMI Crisis Intervention
- Threat Assessments
- Certified Law Enforcement Instructor
- Certified Field Training Officer
- Certified Leadership Coach
- Certified Hogan Assessments Facilitator

